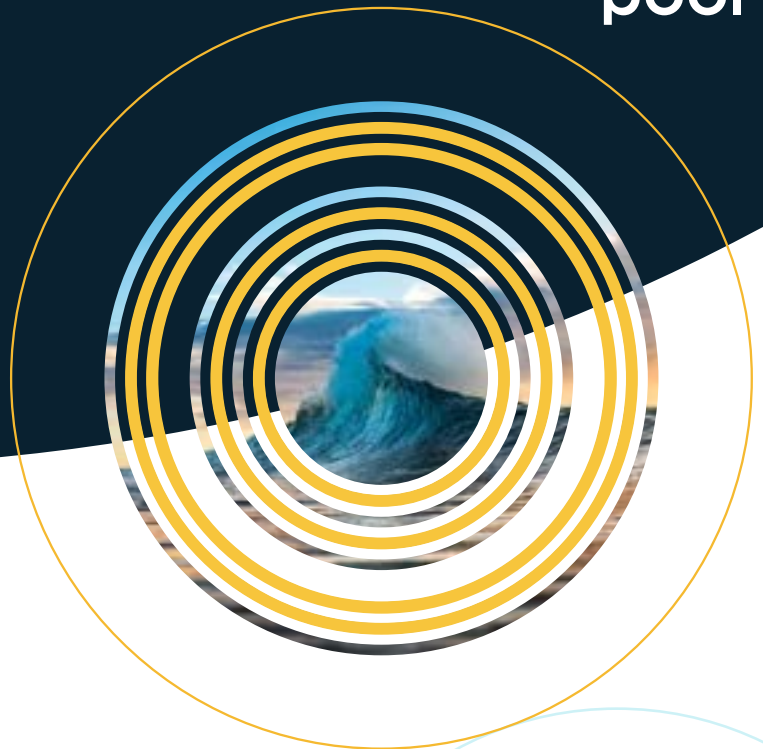


# ManTra

The complete investor servicing solution for fund administrators and investment managers.



## Manage and grow your business with a single integrated platform.

ManTra automates and streamlines all aspects of investor servicing for offshore and onshore funds, partnerships, private equity vehicles, real estate and retail funds.

### End-to-end automation

Mantra's industry-leading administration and compliance capabilities enable fund administrators and investment managers around the world to automate:

- Recording and maintenance of the shareholder register for all types of investment funds.
- Investor onboarding.
- AML and KYC screening.
- Income and expense allocations.
- Complex fee calculations.
- Complete maker/checker workflow.
- Reporting and distribution to investors, regulators and other stakeholders.

### ManTra supports:

- Hedge Funds
- Retail Funds (including UCITS and SICAVs)
- Unit Trusts
- Private Equity vehicles
- Private Debt Funds
- Real Estate funds
- Family Offices
- Fund of Funds
- Onshore Partnerships
- Offshore limited companies

### Why choose ManTra

Automate maintenance of the shareholder register

Strengthen compliance controls

Deliver comprehensive, customisable reports

Automate income and expense allocations

Adhere to fund rules at all times

Enhance investor communications

Automate complex fee calculations

Track processing tasks and meet SLAs

Best practice user and data security protections

Deliver with quality. Strengthen internal controls.  
Save time and money. Boost client satisfaction.



## Automate complex fee calculations

**Challenge:** Fee calculations are at the core of investor servicing, but bring huge complexity and customisation demands.

**ManTra solution:** ManTra's flexible fee engine delivers control without sacrificing customisation. It supports a wide range of calculations running across thousands of investors. Each fee method can be set up one time, providing investment managers and administrators with operational efficiency and error mitigation. Users can also tailor the calculation as per the prospectus, without compromising robustness and scalability.

### User benefit:

Automation, efficiency and accuracy save employee time and eliminate significant business risk



## Allocate income across complex multi-fund structures

**Challenge:** Income and expense allocation is complex, requiring an enterprise solution to guard against inefficient processes and errors.

**ManTra solution:** Our comprehensive allocation engine respects the entities and their related hierarchies in the system. A one-time set up of entities yields a lifetime benefit of accurate, efficient Profit and Loss allocation from top to bottom, all the way down to the investor. Reporting captures the detail at each level to assist with standard NAV pack, client requests, tax reporting and reconciliation.

### User benefit:

Reduce processing times, eliminate errors and provide confidence the allocations are correct.



## Enhance investor communications and client engagement

**Challenge:** Provide a dynamic, responsive digital experience that gives end-users greater control and freedom.

**ManTra solution:** The ManTra Web solution offers powerful self service capabilities to investment managers and their investors. Investors can submit orders and documents online, benefitting all parties in the chain. Orders are available in real time for the administrator to take through the investment process using ManTra's rules and workflow capabilities, while managers receive up-to-date information on capital flows.

Reporting is available to end-users on their schedule, rather than waiting on mail or file delivery, yet without compromising the controlled release of data. Reports can be taken from any source system, enabling administrators and investment managers to provide their clients with a single, aggregated outlet.

### User benefit:

Improved investor communications and interactions enhance the fund/client relationship, helping boost investment and fees. Reporting downloads and investor self-servicing through ManTra Web are a value-add for end-users.



## Strengthen AML/KYC controls

**Challenge:** AML and KYC are a vital part of the investor lifecycle, requiring a robust solution that administrators and investment managers can rely on.

**ManTra solution:** ManTra's in-built AML and KYC controls provide easy, efficient and accurate compliance monitoring. ManTra integrates with screening databases to provide initial and ongoing entity monitoring in an automated, efficient fashion, enabling users to manage by exception rather than data entry.

### User benefit:

Strengthen the control culture across the organisation, meet regulators' AML obligations by embedding efficiency and accuracy in operations, and protect your business against financial and reputational risk.



## Stay compliant with fund offering document rules

**Challenge:** Fund rules, dictated in the prospectus or regulations, vary from entity to entity, and potentially from investor to investor. Manual checking to ensure compliance throughout the investor or trade lifecycle is onerous and subject to error managers can rely on.

**ManTra solution:** ManTra's rules engine allows for easy set-up of rules for fund, investor or side letters. Exception-based processing facilitates simple management and reporting to investment managers and administrators, giving them assurance the entities in ManTra are compliant.

### User benefit:

Systematic monitoring gives the fund manager comfort that their fund remains compliant with its legal terms. Administrators benefit from operational efficiencies and accuracy driven from the system.



## Improve operating efficiencies and meet SLAs

**Challenge:** Administrators must track a growing number of client delivery and compliance tasks across global teams within agreed SLAs.

**ManTra solution:** ManTra enables tasks to be created with due dates and assignees across multiple offices and time zones to ensure timely completion, with all tasks benchmarked against internal and external SLAs.

### User benefit:

Documenting tasks and tracking performance against SLAs enhances management reporting, ensures tasks aren't missed, improves accountability, and helps pinpoint and address inefficiencies across teams and processes. Removing paper checklists also cuts the admin work involved and reduces the risk of errors.



## Ensure robust user and data security with best practice protections

**Challenge:** Security is a key focus in the industry, especially in investor servicing where personally identifiable information is involved.

**ManTra solution:** All data inputs, edits and deletions of ManTra data are subject to maker/checker rules. At a user level, ManTra offers core data security and access control that is easy to set up and maintain, giving investment managers and administrators confidence that each user has an appropriate view of data and rights appropriate to their role. ManTra also has an in-built ability to purge data as required under data security regulations.

### User benefit:

Safeguard data against loss, corruption and breaches. This capability will only become more valuable for data controllers and data processors as we progress through a tightly regulated landscape where personal data is highly valued and sensitive.

Automate the processes most important to you

Discover how ManTra can transform your business.

## About Deep Pool

Deep Pool is the #1 investor servicing and compliance solutions supplier, providing cutting-edge software and consulting services to the world's leading fund administrators and asset managers. Our flexible solution suite, developed by an experienced team of accountants, business analysts and software engineers, supports offshore and onshore hedge funds, partnerships, private equity vehicles, retail funds and regulated financial firms. Deep Pool is a global organisation with offices in Dublin, Ireland, the United States, the Cayman Islands and Slovakia. For more information, visit: [www.deep-pool.com](http://www.deep-pool.com).

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